







ACTPass Monthly Membership FAQs


What does “all you can see” mean?

For only \$25 a month, you can see as many or as little as you want of everything ACT produces – it is your choice!

Your pass grants you access to everything ACT produces: Mainstage plays (shows marked with this icon ) as well as other theatre, dance, music and film programs throughout the year as part of the Central Heating Lab at ACT (shows marked with this icon ). Your ACTPass provides you access to “all” these ACT produced shows – at no extra charge! They are all included as part of your monthly membership.

You also can attend select Hansberry Project events (marked with this icon ) as well as receive discounts to our annual holiday production of *A Christmas Carol* and admission and/ or discounts to select other special events (marked with this icon )*

**fundraising events are not included in Membership; tickets must be purchased separately for those events.*

Guest shows (marked with this icon ) are not included with the ACTPass because they are not programs produced by ACT.

So I don't have to pay for a ticket to each show, it is just included in my monthly dues?

Yep! You pay only \$25 a month to see it all, no additional ticket charges apply. It really is an “all you can see buffet” of entertainment! And as an ACTPass Member, your friends who attend with you get up to 50% off the regular adult price tickets to the show. What a deal!

I really don't need a ticket, I can just go in?

You do not need to *purchase* any tickets – your \$25 a month covers admission to ACT produced shows. However, you do need to *reserve* a seat to every show of your choice, and you will need to pick up your ticket(s) at Will Call. Simply show your ACTPass card and pick up your tickets. No additional ticket charges apply.

But I'm not guaranteed a seat?

You are guaranteed admission to ACT produced shows (Mainstage and Central Heating Lab productions), unless the show you choose is sold out, in which case we will help you find a show with

seats available. Only full season subscribers are guaranteed the same seats to every Mainstage play they choose.

What's the ACTPass card for?

The ACTPass is your unique Monthly Member ID card. You can use it for reserving tickets online or when contacting our Ticket agents to reserve seats. You also show your ACTPass when picking up tickets at Will Call for the shows you attend, as well as to concessions to redeem your discount.

So how do I reserve seats to shows?

You may reserve seats to a show online under the Members Only area, by emailing us at members@acttheatre.org, by calling our Ticket Office at (206) 292-7676, or by visiting us at 7th and Union in Downtown Seattle.

May I exchange my tickets for another night?

Yes! As an ACTPass Monthly Member, you are entitled to free ticket exchanges, pending availability. Please try to make the exchange at least 24 hours prior to the performance you are exchanging.

How do you collect my monthly fee?

We auto bill your credit card on the 1st or 15th of every month, depending on when your membership is activated.

Are there any other fees to get started?

There is no initiation or processing fee, however, ACTPass holders agree to a minimum of 3 months Membership.

Why do I have to provide you with an email address?

All our communications to you about upcoming shows, additional offers, added benefits, and Member updates and changes are sent via email. This allows us to communicate to you in real-time and saves on paper waste. It is the best way to keep you in the know about your Membership, enabling you to maximize the full benefits offered to you.

How will I know which shows I can attend or not as an ACTPass Monthly Member?

In addition to show-type reference icons for every show, as a Monthly Member, you will receive a bi-weekly e-newsletter providing you with a list of upcoming shows, along with anything else important, including date or venue changes, added benefits, discounts to partner restaurants, shows, and more.

Is *A Christmas Carol* offered as part of the ACTPass membership?

As an ACTPass holder, you will receive an exclusive discount to our annual holiday production of *A Christmas Carol*.

If I want to bring my friends how much will their tickets be?

Friends of ACTPass holders receive up to 50% off the regular adult price tickets (to shows included in Membership) when they attend with you. This does not apply to *A Christmas Carol* or other shows not included in Membership.

What if I want to see the show a second time?

You can see a show as many times as you want, pending seat availability on the day of the show. Simply email us at members@acttheatre.org or contact our Ticket Office to check availability, (206) 292-7676. *Please note: Repeat attendance may only be reserved on the same day as the show you want to see again.*

Have an additional question? We're here to help! Please contact us at members@acttheatre.org or (206) 292-7676, and we'll be happy to assist you.

Ticket Office Hours:

Noon – 6pm Tuesday through Sunday
Closed Mondays and major holidays

All shows, dates, venues and benefits subject to change.